

PRODUCT SHEET

Zenty Identity & Access Management



In the Digital Age managing identities is a crucial task for any organization. Providing both, your employees and customers, with one identity across all your digital platforms in a secure and convenient way is at the core of every customer or employee journey. Zenty Identity and access management (ZIA) gives you unique and secure identities allowing you to design customer journeys across your digital channels.

FULL CONTROL

Zenty Identity and access management (ZIA) is a modular solution which allows you to support the whole authentication and authorisation management or just parts of it (e.g. Digital Onboarding). Our approach allows you to take full control of managing the identities of your employees, customers and partners - providing them quick and smooth digital onboarding and access, while keeping all your data fully secured.

EASY TO USE UX

Usability is key to the success of any identity management (IAM). ZIA comes with a state-of-art UX and easy to use processes.

SECURE

Highest standards for authentication and authorization while obeying the security principles of least privilege and zero-trust.

DEVICES AND APPS

ZIA also offers the full IAM process for devices as well as application transactions, providing you new possibilities within your channels.

TAILORED CHECKS

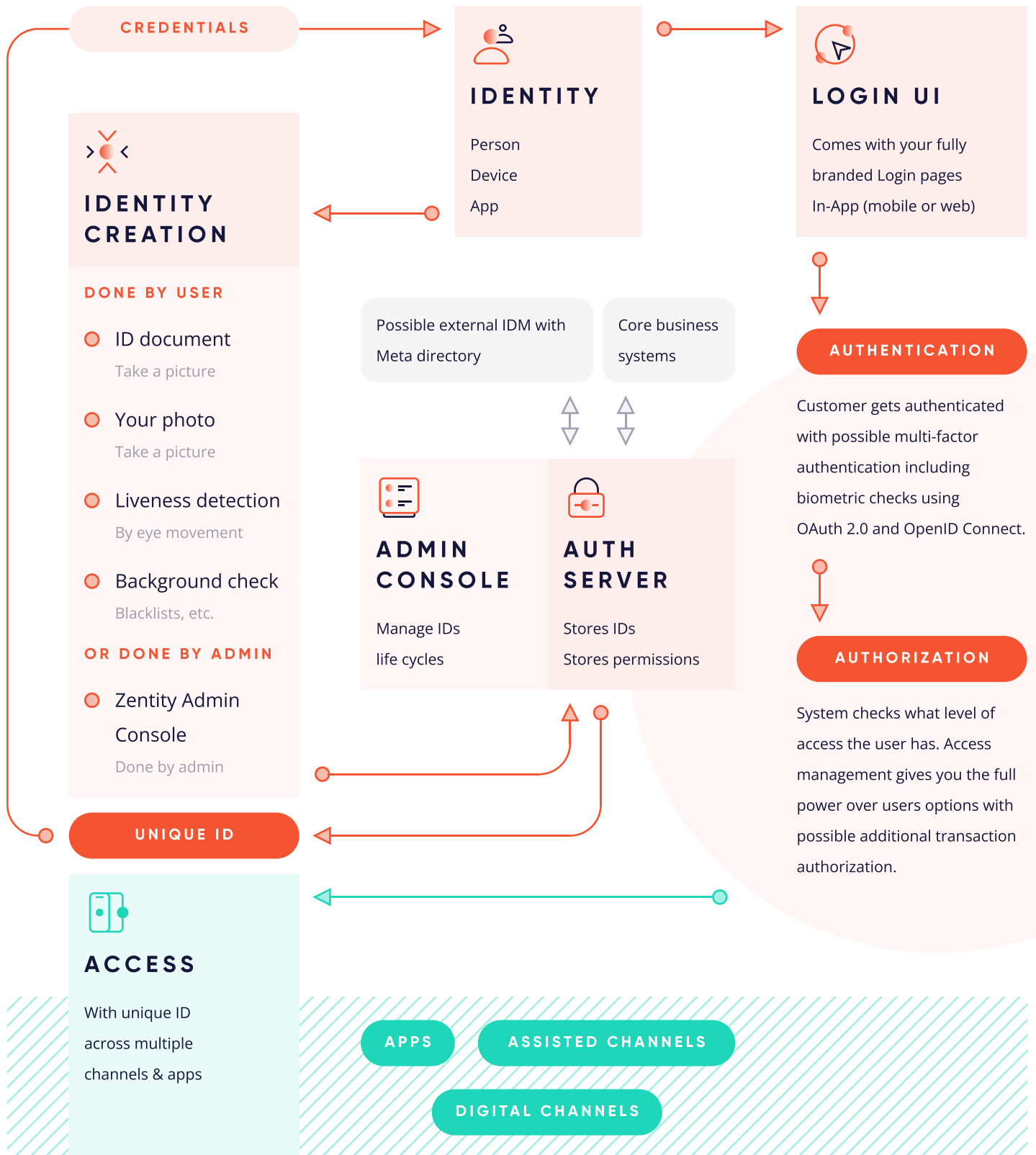
The open architecture of ZIA allows you to easily connect to databases of your own choice during the onboarding process.



Diagram and flow

EXAMPLE FOR EXTERNAL CUSTOMERS

ZIA has 4 main components. **Digital Onboarding** lets your users create their ID. **Admin Console** lets you create IDs and manage them. The **Login UX** is an easy interface to enter your ID and **AUTH Server** technically manages authorization and access.





Technical features

DIGITAL ONBOARDING



Zentity Digital Onboarding lets your customers sign up for your services in the most secure way within minutes from the location of their convenience.

SINGLE SIGN-ON



Allowing users to authenticate their identity with one portal instead of many different resources (provided that user is accessing the app from one browser).

MULTI-FACTOR AUTHENTICATION



Using two or more distinct mechanisms to validate a user's identity, rather than relying on just a simple username and password combination.

BIOMETRICS



Centrally stores biometric data in a non-reversible way, to create a unique biometric identity that's used to verify the actual person taking action (hash representation).

ACCESS MANAGEMENT



The ZIA admin console ensures that all roles/permissions for identities are managed easily. All identities are stored and managed here and can be used for various business processes (e.g. campaign mgmt.)

TRANSACTION AUTHORIZATION



For logged in user, additional authorization can be required for any operation within the app (operations are customized per project).

CREDENTIAL-LESS LOGIN



A unique mechanism allowing the customer to log into the portal without using his credentials while maintaining the highest level of security.

DEVICE AUTHORIZATION



Mobile device can be "paired" with currently logged in user/customer, to skip user's interaction when authenticating mobile apps in future.

LIVENESS DETECTION



User-friendly anti-spoofing technology that works on any smartphone.

THIRD PARTIES AUTHORIZATION



Authorization against 3rd party identity providers is supported (e.g. authenticating against Active Directory, LDAP etc.)

UNLIMITED KYC



Know your customers with unlimited checks against databases to ensure your customer requirements are met.

MODULARITY



Choose any combination of mobile and server components as your business grows. Integration of other modules is fast and easy.

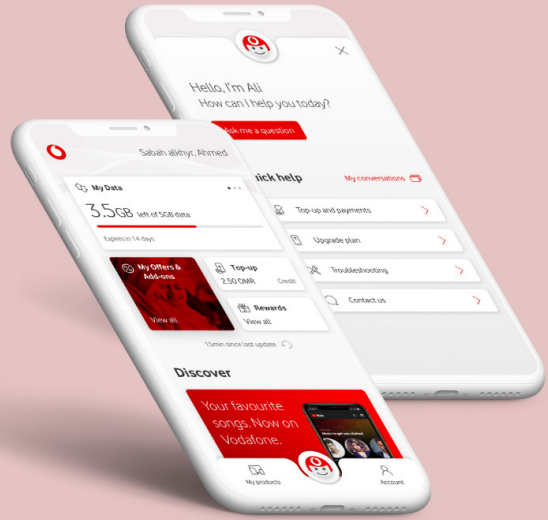


Vodafone Oman

USE CASE

SECURITY MADE CONVENIENT

Secure communication and permission control core business systems is crucial. With ZIA we made sure that all of Vodafone's connected systems are fully secured. Following the least privilege principles, not only for users but also for application generated APIs, Zentivity implemented IAM for all customer facing touch points from front-end to back-end integration. Full security without compromising user convenience.



REQUIREMENT

Vodafone Oman became the first "digital only" mobile operator. Zentivity's role is to enable omnichannel customer journeys and provide the underlying technical architecture. Identity and access management engine is a key component to allow customers to use channels and self-service actions while keeping all data and systems secure.

SOLUTION

Our solution not only enables people to become Vodafone customers digitally but also manages identities of onboarded customers. ZIA provides the Access Management to allow login into all channels from all recognised devices. ZIA also allows the login into internal Vodafone Oman applications/ tools and systems to perform self-service. ZIA provides a full cross channel experience allowing the customer to start the journey in one channel and finish it in another.

Speak to one of our experts

GET IN TOUCH

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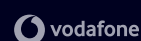
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