

Quality Policy

ZENTITY a.s. and ZENTITY Slovakia s.r.o., associated within the ZENTITY Group, are technology companies specializing in the development and implementation of complex mobile and web solutions, including their support.

In cooperation with the Quality Manager and in order to increase the efficiency of management and continuous improvement of the provided products and services, the company's management determines the following Quality Policy.

Our main goal and quality criterion is a satisfied customer.

As part of the Quality Policy, we undertake to:

- meet customer requirements and monitor their needs, expectations and satisfaction
- provide products and services by the agreed deadlines and parameters in the highest possible quality
- build lasting and successful business relationships with customers so that ZENTITY companies become the preferred partner in the field of digital solutions

Our strategy is:

- to build quality relationships with customers and suppliers on the principles of expertise, solidity, correctness and courtesy
- the sustainable development of ZENTITY companies reflected in growth and prosperity
- continuous innovation and improvement of offered products and services and increasing their quality and competitiveness on the market
- motivating employees to obtain further education, increasing the qualification level, strengthening loyalty and maintaining good relations within the team

- creation and continuous improvement of conditions for effective implementation of processes that will enable the fulfilment of the set objectives
- applying a strategy of continuous improvement in all processes and activities in order to increase the effectiveness of the quality management system
- raising employee awareness of responsibility for quality

All our company employees have been familiarized with this Quality Policy. It is available to external interested parties on website www.zenity.com

The Quality Policy provides a framework for setting quality objectives.